

Before you send a case to us, please check to make sure you are sending everything we need to complete the case for you in a timely manner. Please use the checklist below to help you screen each case before sending it to us.

- NAME: All incoming cases (whether digital or analog) should have the patient's name and the doctor's name written clearly.
- 2. MATERIALS: Material type should be marked clearly on the script and can always be changed after the technician has a conversation with the doctor.
 - * Please note, if we are doing a splinted PFM case, we do require a framework try-in before we apply porcelain.
- 3. BITE: If you do not use a triple tray, we request that a bite registration is taken. Digital or Analog, please take the bite with the patient in an upright position, as bites taken when the patient is laid back are not accurate.
 - Digital or Analog, we do require a full arch scan or impression for all multiple unit cases as it is always difficult to properly mount a case with little information.
 - Digital or Analog, any case involving an anterior should always be full arch as we need all the information to provide the most accurate restoration(s).
 - * Please note, if we are doing a splinted PFM case, we will send the framework for a try-in and will request a physical bite taken over the framework in place before applying porcelain.

- 4. SHADE: If a case needs photos, please have the shade tab visible when taking the photos. If it's an anterior case, we need a stump/prep shade. Please inform the technician if a metal post is present as this can affect the final restoration shade. Preferably, a metal post should be blocked out with a light cure opaque in the mouth before taking the final impression.
 - * A custom shade appointment will only be scheduled after we receive the case. All case correspondence should be sent to images@interchromedental.com.
- 5. IMPLANTS: Digital or Analog implant cases must have the implant type and size attached to the script.
 - A verification jig is required for all implant bridges.
 - When you receive the finished implant case, a torque value card will be provided with the final screw(s). Please refer to this as angled options sometimes have a lower value.
- PROVISIONALS: Digital or Analog anterior cases that are more than a single unit, need an approved provisional.
 - A pre-op is acceptable also, although we do prefer the approved provisional.
- 7. RX: All cases must have an Rx script. Request these from the lab or print directly from the website.

Thank you!



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